



Council of Chief Information Officers

Agenda

November 2nd and 3rd

Theme: Cloud and Distributed Work Model

Please complete our [online registration form](#) by Wednesday, October 12th.

Meeting Location

ATCO Ltd.
5302 Forand St., S.W.
Calgary, Alberta
Room Name

Accommodation

Fairmont Palliser
133 – 9th Ave., SW, Calgary
Rate: \$229.00 + taxes
Cut-off date: October 3rd, 2022
[Reservation link](#) or call 1-800-441-1414
(mention Conference Board of Canada CIO group)

Contacts

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Session Overview

Distributed Work Model is a reality for most organizations and there is no “one-size fits all” approach. The model you choose is influenced by many factors, including company culture, industry, location, priorities and focus of the organization. Simply doing nothing or ignoring the situation is not an option.

Organizations are leveraging **Cloud** services by design or not. Cloud is on the top of all CIO agendas, and most are grappling with how to pitch the case for Cloud to their Boards, how to adjust their operating models and sourcing strategies and keep their companies safe.

This session will provide an opportunity to share lessons learned through member case studies for participants to use to start and/or fine tune their distributed work model and cloud roadmap and journey.

Learning objectives

- **EXPLORE** operating models and sourcing strategies moving into a Cloud journey.
- **IDENTIFY** best practices for a distributed work model.
- **LEARN** how leading-edge organizations are managing the challenge of change.
- **NETWORK** and engage in open and frank discussions with fellow peers in a trusted environment.

Wednesday, November 2nd – Distributed Work Model

12:30 p.m.	Registration and Networking Lunch provided
1:00 p.m.	Welcome and Opening Remarks Deborah Fleck, Senior Council Manager, The Conference Board of Canada Sean Terriah, Strategic Advisor, CIO Council
1:10 p.m.	Survey Results and Discussion: Sean Terriah, Strategic Advisor, CIO Council



- 1:30 p.m. Member Roundtable: Distributed Work Model**
Facilitated by: Sean Terriah, Strategic Advisor, CIO Council
- 2:30 p.m. Case Study and Discussion: TELUS' Hybrid Work Model**
During this presentation Ibrahim will share TELUS' hybrid work model.

Ibrahim Gedeon, Chief Technology Officer
TELUS Communications Inc.
- 3:15 p.m. Break**
- 3:45 p.m. Case Study and Discussion: Olymel Work Model**
Michelle Demers, Vice-President, Information Technology
Olymel
- 4:30 p.m. Wrap-Up and Discussion**
- 4:45 p.m. Adjournment**
- 6:30 p.m. Networking Dinner**
Calgary Petroleum Club
Trophy Lounge (located on the main floor)
319 5 Ave., SW.
(9 minute walk from the hotel)

Thursday, November 3rd – Cloud

- 8:00 p.m. Networking Breakfast**
Full hot breakfast provided
- 8:30 a.m. Welcome Back/Overview of Day/Highlights Previous Day**

Deborah Fleck, Senior Council Manager, The Conference Board of Canada
Sean Terriah, Strategic Council Advisor, CIO Council
- 8:45 a.m. Survey Results and Discussion:**

Sean Terriah, Strategic Advisor, CIO Council



9:15 a.m. Case Study and Discussion: Innovapost's Cloud Journey

During this session, Franco will share insights into Innovapost's journey to the Cloud. This retrospective will highlight the drivers of the organization's move to cloud services, the decision-making behind its operating model and sourcing strategy, and the key lessons learned along the way.

Franco Chirichella, President and Chief Executive Officer,
Innovapost Chief Information Officer, Canada Post

10:00 a.m. Break

10:30 a.m. Case Study and Discussion: High Liner Foods Journey to the Cloud

High Liner Foods (HLF) has hosted and managed its own Data Center for most business systems since the late 1970s. In 2021, as a key component of the company strategy, HLF began planning the migration of this environment to the cloud. HLF has been live in the (Amazon) cloud environment since August 2022. In this session, HLF will share the rationale to moving entirely to the cloud, the operating and governance model, the approach to achieving the expected business outcomes and managing the risks associated with such a critical technological transformation.

Tom Walker, Vice-President, Information Technology
Ryan Wall, Director, IT Design and Delivery
Adam Wambolt, Technical Architect
High Liner Foods Inc.

11:15 p.m. Case Study and Discussion: Cloud Security

Steve Biswanger, Vice-President and Chief Information Security Officer, ATCO

12:00 p.m. Wrap Up and Discussion

12:30 p.m. Adjournment

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