Agenda

Chronic Diseases and Team-Based Approaches

June 3 and 4, 2015
Calgary, Alberta

Meeting Locations:

June 3, 2015
Hotel Alma
Senate Room
University of Calgary
169 University Gate NW

June 4, 2015
MacEwan Centre/Hall Main Floor
University of Calgary
2500 University Gate NW
Dining Centre Building (connected to Hotel Alma)
Legacy Suite
University of Calgary
169 University Gate NW

Chronic Diseases and Team-Based Approaches

The team-based approach to care is increasingly being used across Canada for chronic disease prevention and management. This approach extends from interdisciplinary practice to clinical teams, and includes a range of clinicians, non-clinicians such as administrative staff, and partners outside of a clinical practice assisting with CCDPM efforts. This session will focus on the essential elements of high-performing chronic disease prevention and management, and practical team models and tools that foster this high performance.

Meeting Objectives:

- Learn how team-based approaches to chronic disease prevention and management are being used to improve health outcomes, along with patient and provider experience;
- Hear the perspectives of individuals working in, or planning team-based approaches to chronic disease prevention and management, and learn about factors that have helped them overcome challenges and experience success;
- Share knowledge through networking opportunities that help our members perform exceptionally in their roles.

Wednesday June 3, 2015

5:30 - 6:00 pm Welcome and Networking Reception
Hotel Alma
Senate Room - 7th Floor
University of Calgary
In a unanimous ruling released February 6, 2015, the Supreme Court of Canada struck down a provision of the Criminal Code prohibiting physician-assisted suicide, citing, among other compelling issues, the Charter rights of a competent, consenting adult with a grievous and irremediable medical condition that causes enduring suffering intolerable to the individual in the circumstances of his or her condition.

Decision-making around physician-assisted suicide involves the patient, the family, and the health care team that make up a patient's circle of care. In this session Dr. Peter Sargious will discuss the implications of the ruling for care teams supporting individuals with complex chronic disease and explore the significance of well-structured collaborations on patient and family outcomes. While the Court indicated that nothing in the declaration would compel physicians to provide assistance in dying, Peter believes that members of care teams should start to consider the types of questions that might arise in conversations with their patients and explore how they will respond individually and as a team.

Dr. Peter Sargious  
Associate Professor, Medicine  
University of Calgary; Chronic Disease Management Lead, W21C and Chair, Centre for Chronic Disease Prevention and Management

Thursday June 4, 2015

7:30 - 8:00 am  
Breakfast and Registration  
MacEwan Centre/Hall  
Foyer  
University of Calgary

Welcome all participants to join us for continental breakfast served in the foyer of the MacEwan Centre/Hall. Meeting packages will also be available in the foyer for participants who did not obtain them at the evening session.

8:00 - 8:15 am  
Welcome and Opening Session  
MacEwan Centre/Hall  
Room A and B  
University of Calgary

During this session, CCDPM members and invited guests will participate in the Calgary Chronic Disease Conference 2015, hosted by the University of Calgary’s Cumming School of Medicine. The conference is focused on chronic disease prevention and management, and team-based approaches to care. Teams may include non-clinicians such as patients, practice staff without professional degrees, or partners outside a clinical practice assisting with CCDPM efforts.

Dr. Peter Sargious  
Associate Professor, Medicine  
University of Calgary; Chronic Disease Management Lead, W21C and Chair, Centre for Chronic Disease Prevention and Management

8:15 - 9:15 am  
What Does Teamwork Look Like from the Public’s Perspective?  

For this session, CCDPM members and invited guests will join the Conference delegates for the opening plenary by Mr. André Picard. André is the chief health reporter and columnist with the Globe and Mail, and the author of three best-selling books. His advocacy work has been honoured by a number of consumer health groups and health agencies, such as the Canadian Public Health Association and the Pan-American Health Organization. Based on his rich national
and international experiences, André will help bring a perspective on what teamwork, through its presence or absence in clinical settings, might look like from a patient's point of view.

Mr. André Picard  
Chief Health Reporter and Columnist  
The Globe and Mail

9:15 - 9:45 am  
Break  
Dining Centre Building  
Legacy Suite

CCDPM Members and Invited Guests to Convene in the Legacy Suite  
(Dining Centre Building, Connected to Hotel Alma)

9:45 - 10:00 am  
Recap of the Morning Session Lead by the CCDPM Chair, Dr. Peter Sargious

By reflecting on key messages from the morning's first two presentations, Dr. Peter Sargious will provide a segue to the next presentation about team building.

Dr. Peter Sargious  
Associate Professor, Medicine  
University of Calgary; Chronic Disease Management Lead, W21C and  
Chair, Centre for Chronic Disease Prevention and Management

10:00 - 11:00 am  
Educating Teams on Ways to Work Together for Better Outcomes

In this session, CCDPM members and invited guests will hear from Dr. Nishan Sharma, an educator with a doctorate degree in medical education, a specialization in patient safety, and over a decade of experience teaching undergraduate science, nursing, and medical students, about key steps for successful team building. Nishan will lead a session including:

1. An overview of frameworks and tools relevant to team-based education.
2. Practical application of a set of tools to analyze an event focusing on the role of the team.
3. A lead-in to a discussion of how these tools may be used in the non-clinical and clinical settings.

Dr. Nishan Sharma  
Education Lead, W21C  
University of Calgary

11:00 am - 12:00 pm  
Facilitated Group Discussion Lead by the CCDPM Chair, Dr. Peter Sargious

Members and invited guests will be asked to share examples of challenges they have or are expecting to face with regard to team-based efforts in chronic disease prevention and management. Examples of real-world situations will be addressed in break-out sessions where group members will be asked to come up with suggestions and methodologies for dealing with a particular challenge teams might face. Groups will be asked to reflect on what they have learned from the morning sessions in their discussions and in finding solutions to the challenge at hand. Each group will report back on how they might handle the challenging situation differently based on what they have learned and heard - how they would rethink the team-based challenge, the different lenses they could apply to teamwork, what they would emphasize, and how their approach to resolving the challenge would change.

Dr. Peter Sargious  
Associate Professor, Medicine  
University of Calgary; Chronic Disease Management Lead, W21C and  
Chair, Centre for Chronic Disease Prevention and Management
12:00 - 1:00 pm  
Lunch and Networking with Conference Participants  
MacEwan Hall/Centre Foyer

1:00 - 2:00 pm  
What is Happening with the National Dialogue on Team-Based Care?  
MacEwan Hall/Centre Rooms A and B

In this session, CCDPM members and invited guests will rejoin the Conference delegates for the afternoon plenary by Dr. Louis Francescutti. As a professor in the School of Public Health and an emergency department physician at the Royal Alexandra Hospital and the Northeast Community Health Centre in Edmonton Louis' special interest is injury control and preventative medicine.

Over the past two-and-a-half decades, he has spearheaded various public safety awareness initiatives and campaigns, and has published research on topics including emergency medicine, health promotion and sport injury. From his extensive experience as a physician who has represented his profession at national discussions around interdisciplinary care, Louis will share his perspective on team-based care.

Dr. Louis Francescutti  
Professor, University of Alberta and  
Past President, Canadian Medical Association

2:00 - 2:30 pm  
Break  
Dining Centre Building Legacy Suite

CCDPM Members and Invited Guests will Re-convene in the Legacy Suite  
(Dining Centre Building, Connected to Hotel Alma)

2:30 - 3:00 pm  
Leading Teams for Distributed, System-Level Change  
Dr. Alun Edwards has two decades of experience with leading teams through change with impacts at a system wide level, from centralizing Calgary's Diabetes Education program after regionalization in the mid 1990s, to co-leading Alberta's Diabetes, Obesity and Nutrition Strategic Clinic Network. Using case studies from Alun's portfolio, CCDPM members and invited guests will discuss:

1. The value of teams in times of dynamic organizational change, resource constraint or political volatility.
2. The challenge to teams working for system change across diverse micro-systems and organizational cultures.

Dr. Alun Edwards  
Senior Medical Director, Diabetes, Obesity and Nutrition Strategic Clinical Network  
Alberta Health Services

3:00 - 3:30 pm  
Facilitated Group Discussion Lead by the CCDPM Chair, Dr. Peter Sargious  
Members and invited guests will share with the group their insights on what they have learned throughout the day, with a focus on frontline opportunities and challenges in team-based care. They will be asked about how their perspective on the team-based challenges discussed in the morning might have changed based on what they learned in the afternoon.

Dr. Peter Sargious  
Associate Professor, Medicine  
University of Calgary; Chronic Disease Management Lead, W21C and  
Chair, Centre for Chronic Disease Prevention and Management

3:30 pm  
Closing and Adjournment