



Council of Chief Information Officers

Agenda

Wednesday, February 10th, 2021

11:00 a.m. – 4:00 p.m. EST

Theme: Office/Workplace of the Future

Meeting objectives

- **EXPLORE** what organizations might look like in the future.
- **IDENTIFY** new skills needed to address the workplace/office of the future.
- **LEARN** from case studies, research, presentations, colleagues and peers.

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Meeting Overview

Responding to COVID-19 caused most organizations to move to a remote workforce. This created a need for employers and employees to embrace virtual collaboration tools and practices. Connectivity will be increasingly important as organizations adapt, but what will the office of the future look like? What will cloud computing look like? What skills and talent will IT organizations need? These questions will be answered during this session.

Schedule

- 11:00 a.m.** **Welcome and Opening Remarks**
- 11:10 a.m.** **Session 1: *A path to thriving: Opportunity and resilience in the accelerated future of work***
- Jeff Schwartz, Principal, Deloitte (USA)
Stephen Harrington, Director, Human Capital, Deloitte (Canada)
- In the COVID-19 era, organizations have quickly pivoted to virtual and remote work in rates previously unimaginable. But what's next for business leaders as they shift their focus from the "survival" mindset to thrive in the future? How can leaders re-architect work to unleash the potential of their workforce? How can they adapt the organization to provide dynamic stability in the next normal? During this session, Deloitte leaders will share perspectives from the latest 2021 Global Human Capital Trends research and new future of work-book, *Work Disrupted*, on the implications of COVID on physical and virtual environments, and what the technology might look like to connect people, teams and machines to thrive in the future.
- 12:00 p.m.** Break
- 12:30 p.m.** **Session 2: *Connectivity to Empower the Next Workforce Environment***
- David Brown, Chief Executive Officer, FSET
- 1:15 p.m.** Break



1:25 p.m. Session 3: Future-proofing Workforce Experience in #the new normal

Kerry Brown, Vice-President, Workforce Adoption, SAP

2020 brought the perfect storm to work - the workforce, the workplace and technology continue to shift at an accelerated pace. COVID-19 has significantly changed how we work, putting information technology teams at the heart of a transformation that, in any other circumstances would have taken years, not weeks. Jobs, how we live, what we do, who we do it with...have all changed. We will explore the key priorities and investments for IT leaders as they look to technology in the cloud to help enable new models of work going forward based on our recent [study](#) of 200+ CIOs, CTOs and IT executives.

2:10 p.m. Break

2:20 p.m. Session 4: Future Skills and Talent

John Weigelt, Chief Technology Officer, Microsoft

3:05 p.m. Break

3:15 p.m. Facilitated Discussion

Moderated by: Sarah Shortreed. Chief Technology Officer, ATCO Ltd.

4:00 p.m. Adjournment

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