



## CENTRE FOR NATIONAL SECURITY STUDY TOUR

### SUPPLY CHAINS AND DISRUPTIONS: LESSONS FROM THE PORTS June 2<sup>nd</sup> – 4<sup>th</sup>, 2009

#### DRAFT AGENDA/ITINERARY

Whether a supply chain disruption is caused by a lockout, strike, or security incident, it can have ramifications far beyond a single organization. The 2002 lockout of longshoremen at U.S. West Coast ports and the 1999 and 2005 truck strikes at Port Metro Vancouver demonstrate this all too well.

This study tour offers a one-of-a-kind opportunity to meet with senior individuals involved in securing supply chains and the critical nodes of the global trade network at three of North America's busiest port facilities.

#### **Objectives for this intense and highly-focused tour are:**

- To learn how to better protect supply chains from leading organizations;
- To see firsthand what solutions are being implemented to minimize disruptions to supply chains and boost security at three port facilities; and
- To understand the existing interdependencies between ports and the critical infrastructure sectors.

**TUESDAY, JUNE 2<sup>ND</sup>, 2009**

#### **Hyatt Regency Long Beach**

200 South Pine Avenue  
Long Beach, CA 90802

Telephone: 562-491-1234 Fax: 562-983-1491

Web: <http://longbeach.hyatt.com/hyatt/hotels/index.jsp>

**5:30 – 5:45 p.m.**

#### **Welcome**

Gilles Rheaume  
Vice-President, Public Policy  
The Conference Board of Canada

**5:45 – 6:30 p.m.**

#### **Tour Overview and Briefing**

Andrew Archibald  
Research Associate, National Security and Public Safety  
The Conference Board of Canada

**6:30 – 7:00 p.m. Reception**

**7:00 –9:00 p.m. Dinner and Keynote Address –**  
Matthew Bettenhausen (invited by Cosmo Perrone – to be confirmed)  
Secretary, California Emergency Management Agency  
Office of the Governor of the State of California

You should know:

Check in time is after 3 p.m. and check out is at 12:00 p.m. (Noon)  
Room service is available from 6:00 a.m. until 12:00 a.m.  
Fitness Centre is available 24 hours and is located on the 1<sup>st</sup> floor – heated outdoor pool open from 6:00 a.m. – 11:00 p.m.  
Business Centre is located on the 1<sup>st</sup> mezzanine level – available from 7:00 a.m. – 6:00 p.m.  
Restaurant: Tides located on the lobby level is open from 6:00 a.m. – 10:00 p.m. – Perks Coffee located on the lobby level (coffee and light breakfast items) is open from 5:30 a.m. to noon – The Lobby Bar located behind Perks on the lobby level is open from 12:00 noon to midnight)

**WEDNESDAY, JUNE 3<sup>RD</sup>, 2008**

**Site Visit: Port of Long Beach and Port of Los Angeles**

925 Harbor Plaza  
Long Beach, CA 90801  
(562) 437-0041  
www.polb.com

***Dress:*** Business Casual

**The Port of Long Beach and the Port of Los Angeles**

The Port of Long Beach is one of America's premier seaports and a trailblazer in goods movement and environmental stewardship.

Trade valued annually at more than \$100 billion moves through Long Beach, making it the second-busiest seaport in the United States. Everything from clothing and shoes to toys, furniture and consumer electronics arrives at the Port before making its way to store shelves throughout the country. Specialized terminals also move petroleum, automobiles, cement, lumber, steel and other products.

The Port of Los Angeles, is located in San Pedro Bay, just 20 miles south of downtown Los Angeles. This booming seaport not only sustains its competitive edge with record-setting cargo operations, but is also known for its groundbreaking environmental initiatives, progressive security measures and diverse recreational and educational facilities.

The Port of Los Angeles encompasses 7500 acres, 43 miles of waterfront and features 27 cargo terminals, including dry and liquid bulk, container, breakbulk, automobile and omni facilities. Combined, these terminals handle almost 190 million metric revenue tons of cargo annually. The Port is also home to the nation's most secure cruise passenger complex, the World Cruise Center.

The ports of Los Angeles and Long Beach have taken an integrated, multi-agency approach to port security. Local agencies that help to secure the Ports include:

Los Angeles Port Police  
United States Coast Guard  
U.S. Department of Homeland Security - Customs & Border Protection  
Los Angeles Police Department  
Los Angeles County Sheriff's Department  
California Highway Patrol  
Los Angeles Fire Department  
Long Beach Police Department

You should know:

Breakfast is available through room service or from Tides restaurant located on the lobby level from 6:00 a.m. – light breakfast available from Perks Coffee located on the lobby level from 5:30 a.m.

Check-out and bring your luggage with you. Meet in the main lobby for 7:30 a.m.

**Note:** there will be a secured room to store your luggage for the day.

**Dress:** business casual

## AGENDA – Port of Long Beach and Los Angeles

- 7:30 a.m.**                    **Meet in main lobby of hotel**
- 7:40 a.m.**                    **Depart hotel for Port of Long Beach**
- 8:00 a.m.**                    **Arrive Port of Long Beach**
- 8:10 – 8:30 a.m.**        **Welcome**  
Gilles Rheaume  
Vice-President, Public Policy  
The Conference Board of Canada
- 8:30 – 3:30 p.m.**        **Site Visit with Port of Long Beach and Port of Los Angeles**  
  
Agenda to be provided by Cosmo Perrone, Port of Long Beach and Chief Boyd,  
Port of Vancouver

**Questions to be addressed:**

- 1- What are the challenges and solutions (identified and implemented lessons) to securing ports and supply chains when disruptions occur?
- 2- What are the implications of port/ supply chain disruptions on other modes of transportation and critical infrastructures (dependencies/interdependencies)?
- 3- What strategies have proven successful in bringing together diverse public and private stakeholders to improve port and supply chain security?

**Keeping in mind the 2002 Lockout and the potential for future disruptions, Members would benefit from hearing the speakers address:**

- The impact the Lockout/future disruptions had or would have on their organization;
- How the organization responded to or plans to respond to future disruptions; and
- What is being done to understand the dependencies and interdependencies that exist within their supply chains.

***Proposed Agenda-***

**8:30 – 9:30 a.m.**

**Presentation and Discussion**

**Capt. John M. Holmes/ Chief Ronald Boyd**  
Deputy Executive Director, Operations  
**Port of Los Angeles**

**Cosmo Perrone**  
Director, Security  
**Port of Long Beach**

**9:30– 10:30 a.m.**

**Presentation and Discussion**

**Representative**  
Deputy Executive Director, Operations  
**Port of Los Angeles**

**10:30 – 10:45 p.m.**

**Networking Break**

**10:45– 12:15 p.m.**

**Tour and Presentation-Command and Control Center**

**Representative**  
title  
**Port of Long Beach**

**12:15– 145 p.m.**

**Lunch and Keynote Address**

**Representative**  
title  
**Organization**

**1:45 – 3:00 p.m. Panel Presentation and Discussion: Bringing the Stakeholders Together**

**Representative**  
title  
**Port of Los Angeles**

**Representative**  
title  
**Los Angeles Police Department**

**Representative**  
title  
**Private Sector- (APM?)**

**3:30 p.m. Depart Port of Long Beach for LAX**

**18:05 p.m. Depart LAX for Vancouver  
Air Canada Flight AC557**

**20:50 p.m. Arrive Vancouver**

**21:15 p.m. Depart Airport for Hotel – Fairmont Waterfront**  
900 Canada Place Way  
Vancouver, BC  
Telephone: (604) 691-1991  
Fax: (604) 691-1999  
[www.fairmont.com/waterfront](http://www.fairmont.com/waterfront)

You should know:

Check in time is after 3 p.m. and check out is at 12:00 p.m. (Noon)

Room service is available 24 hours

Fitness Centre is available from 5:30 a.m. – 12:00 a.m. – located on the 3<sup>rd</sup> floor – heated outdoor pool available from 5:30 a.m. – 12:00 a.m.

Business Centre is located next to the main lobby – available 24 hours on demand

Restaurant: Herons Lounge located on the main floor – open from 6:30 a.m. to 10 p.m.



**THURSDAY, JUNE 4<sup>TH</sup>, 2009**

**Site Visit – Port of Vancouver**

100-999 Canada Place  
Vancouver, BC V6C 3C1  
(604) 665-9000  
www.portmetrovancover.com/

**Dress:** Business Casual

Port Metro Vancouver is Canada's largest and busiest port and is the fourth largest tonnage port in North America. The port offers 28 major marine cargo terminals and three Class 1 railroads, providing a full range of facilities and services to the international shipping community.

As the most diversified port in North America, Port Metro Vancouver operates across five business sectors: automobiles, breakbulk, bulk, container and cruise. The Port facilitates trade with more than 130 world economies, and handles nearly 130 million tones of cargo each year.

The operation of Port Metro Vancouver involves many different enterprises including cargo terminals, cruise terminals, industries requiring tidewater access, shipyards, tugboats, railways, trucks, shipping agents, freight forwarders, suppliers, builders, and administrative agencies.

Including indirect and induced effects, the total impact of ongoing operations of business related to Port Metro Vancouver across Canada are:

- 129,500 jobs
- \$10.5 billion in Gross Domestic Product (GDP)
- \$22 billion in economic output
- \$6.1 billion in wages

**You should know:**

Breakfast is available either through room service (24 hour service) or from 6:30 a.m. at the Heronns Lounge located on the main floor. For those of you departing today – please check-out and bring your luggage for storage with the concierge.

**Dress:** Business Casual

**AGENDA – Port of Vancouver**

**8:15 a.m. Meet in main lobby of hotel**

**8:20 a.m. Depart hotel for Port of Vancouver**  
100 The Pointe, 999 Canada Place Way (across the street from the hotel)  
Vancouver, BC  
**Contact:** Sherry Hawk (604) 665-9046

**8:25 a.m. Arrive Port of Vancouver**

**8:30 – 8:35 a.m.      Welcome**  
Gilles Rheume  
Vice-President, Public Policy  
The Conference Board of Canada

**8:35 – 9:15 a.m.      Presentation and Discussion: Port Overview**

This session will explain the important role Port Metro Vancouver plays in not just the region and Canada, but the global shipping industry. Representatives from the Port's Trade and Development group will lead participants through what led to the recent merger of three ports and how the port handles five different trade sectors.

**9:15 – 10:15 a.m.      Presentation and Discussion: 1999/2005 Truck Strike**

The truck strikes of 1999 and 2005 led to backlogs that had a direct impact on the security of supply chains across North America and security operations at the port. Representatives from the Land Operations and Security Divisions will explain what was learned from the disruptions and how security has been layered onto the Port's Truck Licensing System (TLS).

**10:15 – 10:30 a.m.      Break**

**10:30 – 11:45 a.m.      Presentation and Discussion/Tour: OTK/Olympic Planning – Control Room and Harbour Tour**

The group will split into two for this session – ½ the group will participate in the presentation and tour of the control room while the other ½ participate in the harbor tour.

In preparation for the 2010 Winter Olympic Games, Port Metro Vancouver has worked with regional stakeholders to develop an Operational Tool Kit (OTK) to boost domain awareness with all security and law enforcement agencies. The Security department will present the development and use of the OTK and lead a tour of the Control room to see Tool Kit in action.

Taking to the water in a patrol craft, the Harbour Master's Office will guide participants on a tour of the port facilities highlighting security measures in place and the day-to-day operations.

**12:00 – 1:15 p.m.      Lunch**

(Lunch Speaker TBD)

**1:30 – 2:45 p.m.      Presentation and Discussion/Tour: OTK/Olympic Planning – Control Room and Harbour Tour**

The group will split into two for this session – ½ the group will participate in the presentation and tour of the control room while the other ½ participate in the harbor tour.

**3:00 – 3:15 p.m.      Break**

**3:15 – 3:45 p.m.      Presentation and Discussion: Supply Chain/Monitor & Measure (dashboard) Overview**

In order to ensure the health of supply chains that come through Port Metro Vancouver, specific indicators are monitored and measured in real-time. Participants will learn what details are needed to track supply chains and ensure security in the complex environment of the Port.

**3:45 – 4:15 p.m.      Presentation and Discussion: Port Security**

After participants have a more nuanced understanding of supply chains and security at Port Metro Vancouver, representatives from the Port's security department will delve into the topics of most interest to the members.

**4:15 – 4:30 p.m.      Wrap-up and Adjournment**

**4:30 p.m.              Return to Fairmont Waterfront Hotel**

**5:00 – 7:00 p.m.      Tour Debrief (Terrace Room located on the Terrace Level)**

**7:15 p.m.              Meet in hotel lobby for group departure to dinner**

**7:30 p.m.              Casual Group Dinner**  
Location to be determined